Avaya IP Office
Delete All Messages and AA Greetings in Embedded Voice Mail
Telquest Tech Support

Connect a PC with a serial cable to the IPO and use a Serial Comm. program to access IP Office

Set the Serial Port like this: 38400,8,N,1

Type **AT** (both capitals), a prompt should return.

Type **at-debug** (no capitals)

A date-time prompt appear

Type **ivm-msg-del-all**

Press the **Enter** key on your keyboard

All embedded IVM messages will be deleted freeing up all occupied disc space.

Note:

This will also delete ALL Auto Attendant Greetings.

So if you want to use this method, be prepared to re-record all the Auto Attendant Greetings.